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IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF TEXAS DALLAS DIVISION CHARLENE CARTER, ) Plaintiff, ) VS. (CIVIL ACTION ) SOUTHWEST AIRLINES CO., ) NO.: 3:17-cv-02278-X AND TRANSPORT WORKERS ) UNION OF AMERICA, LOCAL ) 556, ) Defendants )  VIDEOCONFERENCE ORAL AND VIDEOTAPED DEPOSITION OF BRENDAN CONLON JUNE 28, 2022  VIDEOCONFERENCE ORAL AND VIDEOTAPED DEPOSITION OF BRENDAN CONLON, produced as a witness at the instance of the Plaintiff, and duly sworn, was taken in the above-styled and numbered cause on June 28, 2022, from 9:04 a.m. to 10:02 a.m., via Zoom Videoconference before Melody A. Monk, CSR in and for the State of Texas, reported	1 A P P E A R A N C E S 2 (All parties appearing via Zoom Videoconference) 3 FOR THE PLAINTIFF: 4 MATTHEW D. HILL 5 Pryor & Bruce 302 North San Jacinto 6 Rockwall, Texas 75087 972.771.3933 7 Mhill@pryorandbruce.com 8 MATTHEW B. GILLIAM National Right to Work Legal Defense Foundation, Inc. 8001 Braddock Road, Suite 600 10 Springfield, Virginia 22160 703.321.8510 11 Mbg@nrtw.org 12 FOR THE DEFENDANT SOUTHWEST AIRLINES CO.: 13 JOSEPH MAMMONE 14 Reed Smith 2850 North Harwood Street 15 Suite 1500 Dallas, Texas 75201 Jmammone@reedsmith.com 17 FOR THE DEFENDANT TRANSPORT WORKERS UNION OF 18 AMERICA: 19 EDWARD B. CLOUTMAN, III Law Offices of Edward Cloutman III 3301 Elm Street Dallas, Texas 75226 21 214.232.9015 Ecloutman@lawoffices.email
page 2  by machine shorthand, with the witness located in Dallas, Texas, pursuant to the Federal Rules of Civil Procedure, and the provisions stated on the record or attached hereto.  current of the provisions stated on the record or attached hereto.  record or attached hereto.  record or attached hereto.	Page 4  ADAM S. GREENFIELD Cloutman & Greenfield, PLLC  3301 Elm Street Dallas, Texas 75226 Agreenfield@candglegal.com  ALSO PRESENT: Lisa Block, Videographer Chris Maberry Charlene Carter  Charlene Carter  11 12 13 14 15 16 17 18 19 20 21 22 23 24 25

	Page 5		Page 7
1	INDEX	1	BRENDAN CONLON,
	PAGE	2	having been first duly sworn, testified as
2	Appearances	3	follows:
3 4	BRENDAN CONLON	4	EXAMINATION
5	EXAMINATION BY MR. HILL 6		
	EXAMINATION BY MR. GREENFIELD44	5	BY MR. HILL:
6		6	Q. Mr. Conlon, can you introduce yourself for
7	Witness's Signature Page 48	7	the jury?
7	Reporter's Certificate Page 51	8	A. Sure. My name is Brendan Conlon.
8	reporter's Cormicate rage	9	Q. And what was your position at Southwest in
9	EXHIBITS	10	2017?
10	NO. DESCRIPTION PAGE	11	A. In 2017, I was the senior director of crew
11	6 - Agreement between Southwest Airlines co. And The Flight Attendants in the Service of	12	operations in the inflight department, and in June
12	Southwest Airlines Co. As Represented by the	13	of that year, I moved over into the labor
	Transport Workers Union of America, AFL-CIO	14	relations department as a senior director.
13	Effective June 1, 2013 to October 31, 2018 8	15	Q. And what did you do as senior director of
14	22 - Posts	16	labor rel labor relations?
1 1	138 - Southwest Airlines Co. 2021 Annual	17	A. My primary focus was on the negotiation of
15	Report to Shareholders42	18	a new collective bargaining agreement for flight
16		19	attendants.
17 18		20	
19			Q. And had you been involved in the
20		21	negotiation of collective bargaining agreements
21		22	even before that transfer to, to labor relations?
22 23		23	A. Yes.
23		24	Q. What had been your role previous to that
25		25	transfer and the negotiation of the collective
	Page 6		Page 8
1	THE VIDEOGRAPHER: We are going on the		
2	8 8	1	bargaining agreement?
	record June 28, 2022 for the deposition of Brendan	2	bargaining agreement?  A. I'm sorry, can you restate the question?
3			
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3	record June 28, 2022 for the deposition of Brendan Conlon in a case styled Charlene Carter versus	2 3	A. I'm sorry, can you restate the question?  Q. Before your transfer to la labor relations, what was your role in the negotiation
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3 4 5	record June 28, 2022 for the deposition of Brendan Conlon in a case styled Charlene Carter versus Southwest Airlines Company and Transport Workers Union of America, Local 556, Civil Case	2 3 4 5	A. I'm sorry, can you restate the question?  Q. Before your transfer to la labor relations, what was your role in the negotiation of the collective bargaining agreement?  A. I was a member of the negotiating team for
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Brendan Conlon Page 9 Page 11 1 Q. And, in fact, is, is this your signature 1 Q. Okay. So you -- how long does negotiation 2 that appears on this agreement on page 20 -- 229 2 of, of one of these collective bargaining 3 of the document? 3 agreements -- or, well, let's talk specifically 4 A. Yes. 4 about this one. How long did the negotiation of 5 5 this collective bargaining agreement take? O. Now --6 6 MR. CLOUTMAN: Matt, this is Ed. May A. If I remember correctly, it took several 7 7 I interrupt one second? On the collective years. 8 8 bargaining termination date, that's the date by Q. And during that time, how often would you, 9 9 which it -- the contract may be open for further would you meet with the union? 10 10 negotiations. Under the Railway Labor Act, A. We'd meet regularly, maybe once a month. 11 contracts do not expire, they simply become 11 It just depends on agreed-upon dates. 12 12 Q. In addition to that, would you have amended. 13 Q. Now, these names on this list, are these 13 informal meetings with union leaders? 14 all -- that are all -- that on this signature 14 A. Yes. 15 15 page, are these all the people that were involved Q. And what would you discuss in those 16 in the negotiation of that agreement? 16 informal meetings? 17 A. There, there may have been a few more 17 A. It, it depends on what the meeting was 18 expert -- or subject matter experts that, that 18 about. 19 partook in negotiations, but these were the 19 Q. Among the things that you would discuss 20 responsible parties to the agreement. 20 are the, the relationship between Southwest and 21 21 Q. These are the primary negotiators, right? the union, right? 22 A. Yes. 22 A. I don't remember a conversation about the 23 23 Q. And so among those people that were relationship between the two parties, no. 24 primarily involved in negotiating this agreement 24 Q. You, you did try to maintain a good 25 are -- include Naomi Hudson, right? 25 relationship with the union, right? Page 10 Page 12 1 1 A. That's correct. A. Yeah, we always try and maintain a good 2 2 working relationship with the union, yes. Q. It included Sonya Lacore? 3 3 A. Well, Sonya was the vice president of Q. Why is that important? 4 cabin services. She, she wasn't a regular 4 A. Well, for several reasons. I mean, it's 5 5 always good to have a, a good working participant in negotiations. 6 Q. Okay. Would -- it also included Audrey 6 relationship. You can get more done by having a 7 7 good working relationship. Stone, right? 8 8 A. Yes. Q. And what would you do to cultivate that 9 9 good working relationship? Q. And, and what was Audrey Stone's role? 10 10 A. She's the president and lead negotiator A. I mean, you would meet, you'd talk, you'd 11 for TWU Local 556. 11 collaborate, you would just try and work through 12 Q. So she was your counterpart when you were 12 issues 13 the lead negotiator; is that right? 13 Q. Where there were things that you could do 14 A. Well, I wasn't the lead negotiator for 14 that would, that would advance Southwest and the 15 this agreement. 15 union's joint goals, you would try and do those 16 Q. Okay. 16 things, right? 17 17 A. I think that depends on what that is. A. Naomi Hudson --18 Q. You were involved in negotiating this 18 I -- I'd need more context.

3 (Pages 9 to 12)

Q. So part of what you -- what, what you

between the negotiators on Southwest's side and

A. Yeah, that's always good to have a, a good

Q. Did you ever have informal dinners or, or

needed to do was develop a good relationship

the negotiators on the union's side, right?

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relationship.

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agreement; is that true?

A. Correct.

A. Yes.

A. I'm hart -- I'm sorry, say again?

negotiation of this agreement, right?

Q. You were heavily involved in the

Q. Was Ms. Hudson the lead negotiator?

21

22

23

24

25

Q. And who reported to you?

in that position.

position?

A. I didn't have anybody that reported to me

Q. Was Naomi Hudson a peer of yours in that

Bren	dan Conlon		
	Page 13		Page 15
1	outside-of-work meetings with, with union leaders?	1	A. Actually, yes, she was a peer. And there
2	A. Yeah, we would have dinners with the union	2	was a period of time that I forgot about right
3	leaders.	3	before Naomi retired that she did report to me.
4	Q. And Southwest would sponsor those dinners,	4	Q. Okay. La the pur the primary
5	right?	5	purpose of labor relations is negotiating with the
6	A. Actually, if I remember correctly, we	6	union, right?
7	would split the costs.	7	A. That's the primary purpose, yes.
8	Q. Okay. You consider Southwest are you a	8	Q. Is there anything other function that
9	union-friendly company?	9	labor relations has?
10	A. I do.	10	A. Yes. Sometimes it wasn't me
11	Q. Specifically was the relationship with	11	sometimes trying to find resolutions to
12	Audrey Stone an important, an important thing to	12	grievances.
13	have for the for Southwest?	13	Q. Anything else?
14	A. Yes, as, as lead negotiator and president	14	A. In my role, and based on my prior
15	of Local 556, that, that would be important.	15	experience, I would engage in conversations with
16	Q. Because she would be the, the tip of	16	the union about the operation.
17	the spear, let's say, in, in trying to find	17	Q. And engage in conversation about the
18	solutions that Southwest and the union could come	18	operation, what does that mean?
19			
20	to in, in negotiating their collective bargaining agreement, right?	19	A. Just how the operation is running and what
		20	impact, if any, it may have on flight attendants.
21	A. I don't know that I would frame it that	21	Q. Okay. You wouldn't get involved in
22	way because she had a team that she worked with.	22	individual employee complaints; is that right?
23	Q. Okay. What's your opinion of Audrey	23	A. No, not me.
24	Stone?	24	Q. And labor relations generally wouldn't,
25	A. I don't know that my I have an opinion.	25	wouldn't, wouldn't get involved in employ in,
	Page 14		Page 16
1	I haven't thought about it.	1	in, in investigating employee complaints, right?
2	Q. Do you think she was good at her job as	2	A. That's correct.
3	president?	3	Q. And that would include labor relations
4	A. Again, that's hard to know because I'm not	4	wouldn't get involved in anything involving the
5	a union leader and, I mean, from, from my	5	enforcement of the social media policy?
6	perspective, we worked well together.	6	A. Yeah, I, I was I wasn't involved in
7	Q. Did you personally get along with her	7	anything in that regard.
8	well?	8	Q. And labor not just you, but labor
9	A. I have a good working relationship with	9	relations generally?
10	her.	10	MR. MAMMONE: Objection, calls for a
11	Q. You, you like her as a person?	11	hypothetical.
12	A. I don't know that I agree or disagree with	12	A. I'm not aware of any involvement from a
13	that.	13	labor relations employee in that.
14	Q. Did okay. So who, who do you report	14	Q. My question is a little bit different.
15	who did you report to once you be took over as	15	I'm asking about what the role of labor relations
16	the labor relations manager I'm sorry, labor	16	should have been, what as what the correct
17	relations senior director?	17	function of labor relations at Southwest Airlines
18	A. I reported to the president or vice	18	was. If labor relations is doing what it's
19	I'm sorry, vice president of labor relations,	19	supposed to be doing, it's not investigating the
2.0	Russell McCrady	2.0	social media policy is it?

A. Yeah, I don't know. I don't know the

Q. And labor relations is also not, not, not

investigat -- not, not involved in enforcing the

21

22

23

24

25

answer to that.

bullying policy, right?

	Page 17		Page 19
1	A. That would be the same answer. I, I, I	1	MR. MAMMONE: Objection, calls for a
2	don't know.	2	hypothetical.
3	Q. You don't know?	3	A. Well, the language reads that they shall
4	A. No.	4	be free to engage in lawful union activities.
5	Q. You don't know if that's, if that's	5	Q. Or refrain from such activities, right?
6	employee relations or labor relations that's	6	A. That's what the language says, yes.
7	supposed to do those things?	7	Q. And so as long as what they're doing is
8	A. No, I don't know.	8	lawful, they're free to engage in those acti
9	Q. But you certainly know you had no role in	9	those union activities, right?
10	them?	10	MR. MAMMONE: Objection, calls for
11	A. That's correct.	11	speculation.
12	Q. Should you have been doing something?	12	A. And the language reads that they're all
13	MR. MAMMONE: Objection, calls for a	13	employees shall be free to engage in lawful union
14	hypothetical.	14	activities or to refrain from such activities.
15	A. Yeah, I don't know. I'd need more	15	Q. Okay. Let's take a look at the scope. It
16	context.	16	says I might have to move it says, Employees
17	Q. No, no, the que you don't need context	17	covered by this agreement shall being governed by
18	at all on this. I'm, I'm simply asking: Is there	18	all company rules, regulations, and orders
19	something you should have been doing trying to	19	previously or hereinafter issued by proper
20	figure out if anybody was violating the social	20	authorities of the company which are not in
21	media policy at Southwest?	21	conflict with the terms and conditions of this
22	MR. MAMMONE: Same objection.	22	agreement and which have been made available to
23	A. Yeah, as I said, I, I would need more	23	the affected employees and the union prior to
24	context on a situation.	24	becoming effective.
25	Q. So you don't know what your job was, you	25	Do you see that?
	Page 18		Page 20
1	Page 18 don't know whether that whether it involved	1	Page 20 A. Yes, I see it.
1 2		1 2	<ul><li>A. Yes, I see it.</li><li>Q. And do you understand that, that when it</li></ul>
	don't know whether that whether it involved that or not?  MR. MAMMONE: Objection,	2 3	A. Yes, I see it.  Q. And do you understand that, that when it talks about employees covered, covered by this
2 3 4	don't know whether that whether it involved that or not?  MR. MAMMONE: Objection, argumentative.	2 3 4	A. Yes, I see it. Q. And do you understand that, that when it talks about employees covered, covered by this agreement, that it includes both union members and
2 3 4 5	don't know whether that whether it involved that or not?  MR. MAMMONE: Objection, argumentative.  You can answer.	2 3 4 5	A. Yes, I see it.  Q. And do you understand that, that when it talks about employees covered, covered by this agreement, that it includes both union members and objectors?
2 3 4 5 6	don't know whether that whether it involved that or not?  MR. MAMMONE: Objection, argumentative.  You can answer.  A. Yeah, I stated what my primary	2 3 4 5 6	A. Yes, I see it.  Q. And do you understand that, that when it talks about employees covered, covered by this agreement, that it includes both union members and objectors?  A. It covers all flight attendants.
2 3 4 5 6 7	don't know whether that whether it involved that or not?  MR. MAMMONE: Objection, argumentative.  You can answer.  A. Yeah, I stated what my primary responsibilities were.	2 3 4 5 6 7	<ul> <li>A. Yes, I see it.</li> <li>Q. And do you understand that, that when it talks about employees covered, covered by this agreement, that it includes both union members and objectors?</li> <li>A. It covers all flight attendants.</li> <li>Q. It covers all flight attendants,</li> </ul>
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## Page 21 Page 23 1 Q. You're, you're one of the signatories of 1 Q. Did you have any opinion of the recall 2 this agreement, right? 2 leaders? 3 A. Yes. 3 A. Don't even know who they, who they are. 4 Q. And, and you knew what you were agreeing 4 Q. Do you have any concerns about what would 5 5 happen if Ms. Stone was replaced by someone else to when you signed it, right? 6 6 as, at -- as the head nego -- head negotiator for A. Yes. This language --7 7 Q. And -the union? 8 8 A. -- right here is part of it, yep. A. No, I would work with whoever is in the 9 9 Q. Yeah. And when you agreed to it, what you lead position for the -- and the team for the 10 10 understood is that this collective bargaining 11 agreement is -- controls over other policies of 11 Q. Well, all things equal, you'd rather work 12 12 with somebody you've been working with before, Southwest, right? 13 A. Controls over terms and conditions that 13 14 may be in conflict with it. 14 MR. MAMMONE: Objection, misstates the 15 15 Q. Okay. Good. testimony. 16 When did you first become aware of the 16 You can answer. 17 effort to recall Audrey Stone and her team? 17 A. Not necessarily. I don't, don't have an 18 A. I, I don't remember. 18 opinion on that. 19 Q. You recall that at some point you became 19 Q. So you, you would be just fine if, if 20 aware of that, right? 20 every few months we replaced the lead negotiator 21 and you had to start from scratch with that A. Yes, I vaguely remember it. 21 22 Q. What was your reaction when you became 22 person; is that your position? 23 A. I would work with whoever is on their 23 aware of the recall effort? 24 A. I don't think I had a reaction. 24 negotiating team. 25 25 Q. You had been negotiating with this woman, Q. Of course you'd work with whoever was Page 24 Page 22 1 right? 1 there, but your preference is to work with the 2 2 A. I'd been negotiating with the TWU person you have a relationship with, right? 3 3 Local 556 negotiating team. A. No, as I stated, I don't, don't have a 4 Q. And, and she had been their lead 4 preference on that. 5 5 Q. You've already told me that you -- that negotiator, right? you've made efforts to try and build that 6 б A. Yes, she was the lead negotiator. 7 7 relationship, including going to dinners with the Q. And you've told me you had a good working 8 relationship with her, right? 8 union, right? 9 A. That's correct. 9 A. Yeah, I worked on, on having a 10 10 Q. And yet you had no opinion at all about relationship with, with the entire negotiating 11 the fact that the, the union was trying to recall 11 12 her? 12 Q. And that relationship was important? 13 A. No, not that I remember. 13 A. Yes, it was important. 14 Q. Did you view that as a good thing? 14 Q. And yet your testimony, I, I just want to 15 A. I don't have an opinion on it. 15 make sure I understand it correctly, is despite 16 Q. You didn't want her recalled, did you, 16 that relationship being important, it did not 17 this person that you had a good relationship with, 17 matter to you whether those people you had a 18 18 relationship were recalled and you had to start right? 19 19 entirely new relationships with new people? A. Again, I didn't have an opinion on it. 20 Q. So you didn't care one way or another the 20 MR. MAMMONE: Objection, asked and 21 -- whether this person you had a good relationship 21 answered. 22 with, that you had been negotiating with for a 22 You can answer. 23 couple of years, continued to -- continued in that 23 A. I believe what I said is I would work with 24 24 whoever was in that position for the union. 25 A. Not that I remember. Q. You're not answering the question. The 25

	Page 25		Page 27
1	question is: What whether you had a	1	2015?
2	preference.	2	A. Yeah, it would be important to understand
3	MR. MAMMONE: Same objection.	3	what's happening with the union negotiating team.
4	A. I believe I stated I didn't have an	4	Q. And why is that important?
5	opinion on that.	5	A. To understand who we may be negotiating
6	Q. Okay. I direct your attention to	6	with.
7	Southwest Exhibit 22 I'm sorry, Trial	7	Q. And that's important because you need to
8	Exhibit 22.	8	have a relationship with those people, right?
9	(Exhibit 22 marked).	9	A. I believe I, I said it was important to
10	Q. And the page I'm gonna show you is	10	have a working relationship, yes.
11	Page SWA 7464.	11	Q. And, in fact, around this time Southwest
12	Do you recognize this e-mail?	12	had negotiated a collective bargaining agreement
13	A. No, not yet.	13	that was rejected by the flight attendants; is
14	Q. I can scroll down.	14	that right?
15	A. Hang on one second.	15	A. Yeah, we had negotiated a tentative
16	Q. Okay.	16	agreement.
17	A. Okay. I don't, I don't remember it.	17	Q. A tentative agreement that was subject to
18	Q. Who is, is do you know who Kevin Allen	18	approval by the, the union membership, right, or
19	is?	19	by the employees that were the governing
20	A. Yes.	20	employees?
21	Q. Who is Kevin Allen?	21	A. That's correct.
22	A. He is a member of the labor administration	22	Q. And, and the employees had, in fact oh,
23	team. He's on the or was on the company	23	and let me make let me clear up this point.
24	negotiating team.	24	The, the person, the lead negotiator with whom you
25	Q. Okay. Is Juan Suarez also on the company	25	had negotiated that tentative agreement for the
	Page 26		Page 28
1	negotiating team?	1	union was Audrey Stone, right?
2	A. He was back then.	2	A. That's correct.
3	Q. Okay. Was Naomi Hudson also on the	3	Q. And had you been satisfied with that, had
4	negotiating team?	4	was Southwest satisfied with that agreement,
5	A. Yes.	5	that, that tentative agreement?
5 6	<ul><li>A. Yes.</li><li>Q. Was Joe Harris on the negotiating team?</li></ul>		
		5	that, that tentative agreement?  A. Yes.  Q. Southwest was ready to enter into that
6	Q. Was Joe Harris on the negotiating team?	5 6	that, that tentative agreement?  A. Yes.
6 7 8 9	<ul><li>Q. Was Joe Harris on the negotiating team?</li><li>A. Yes.</li></ul>	5 6 7 8 9	that, that tentative agreement?  A. Yes.  Q. Southwest was ready to enter into that tentative agreement, right, if the, if the if it was approved?
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Brendan Conlon Page 29 Page 31 1 attendants was now in danger of recall; is that 1 A. I'm sorry, can you restate the question, 2 2 do I remember? 3 A. I believe so. 3 Q. Did you ever learn. 4 Q. And when the flight attendants rejected 4 MR. MAMMONE: Objection, vague as to 5 5 that tentative agreement, did you expect that the 6 6 eventual agreement that, that the flight You can answer. 7 7 attendants might ratify would not be as favorable A. Yeah, I, I don't remember. 8 8 as the one you previously reached? Q. Well, you've certainly learned about it as 9 A. Well, we would have -- we needed to go 9 of today, right? 10 10 back to the negotiating table to figure that out. A. Learned of what? A --11 Q. Right. So you, you had to go back to the 11 Q. A complaint made by Audrey Stone about 12 negotiating table, and the union would be asking 12 Charlene Carter. 13 for at least different things than it asked for 13 A. What I do know is what you're telling me. 14 before; is that right? 14 That's all I know. 15 15 A. Possibly. Q. You -- you've never, before this 16 Q. And, and now you're looking at a change in 16 conversation that we're having right now during 17 the -- at a possible change in the leadership at 17 this deposition, heard that there was a complaint 18 of the union; is that what you understood from 18 made by Audrey Stone about Charlene Carter? 19 19 A. Not that I remember. 20 A. If there was a recall, that could happen. 20 Q. Do you know who Charlene Carter is? 21 21 Q. And would you view that as a good thing or A. I know the name. That's it. I've never 22 a bad thing? 22 met Charlene. 23 A. Something we would have to work through. 23 Q. Do you know that she's a former Southwest Q. It was gonna require more work if, if 24 24 Airlines employee? 25 there was a recall; is that right? 25 A. I do know that. Page 30 Page 32 1 MR. MAMMONE: Objection, it calls --1 Q. Do you know that she was terminated? 2 2 hypothetical. A. Yes, I do know that. 3 3 Q. Do you know that she filed a lawsuit Q. You can answer. 4 4 A. It, it would require forming relationships against Southwest Airlines and Local 556? 5 again and then working with whoever was in that 5 A. I didn't know about Local 556, but I know 6 about the one against the company. 6 position. 7 7 Q. Starting from scratch, right? Q. You're aware that you're testifying in 8 8 MR. MAMMONE: Same objection. that lawsuit, and that's why we're on this Zoom 9 9 call right now, right? You can answer. 10 A. Yes. 10 A. I think some of that depends on would 11 there be any members left or -- it, it just really 11 Q. So have you ever learned why she was 12 depends. 12 terminated? 13 Q. Did you ever have any discussions about 13 A. No, I can't say that I have. 14 the social media policy with the union? 14 Q. Okay. Let me show you a document. Well, 15 A. Not that I remember. 15 first of all, before I show you the document, let 16 Q. Did you ever have any discussions about 16 me ask you this. There are certain e-mail 17 the bullying policy with the union? 17 addresses at Southwest Airlines that go to 18 A. Not that I remember. 18 multiple employees; is that right? 19 19 A. There are distribution groups. Q. Did -- do you recall any discussions of 20 20 individual violations of either of those policies Q. Right. 21 with the union? 21 Is one of those distribution groups 22 22 A. No. the inflight labor relations mailbox?

Q. Do you know if you are included in the

23

24

25

A. I don't know.

inflight labor relations mailbox?

23

24

25

Q. Let's see. Did you ever learn about a

Charlene Carter?

complaint that was made by Audrey Stone about

	Page 33		Page 35
1	A. I don't know.	1	Q. And but la and, and, and labor
2	Q. I am going to show you a document that has	2	relations shouldn't have any role in that, right?
3	been marked as Exhibit 21, hopefully.	3	MR. MAMMONE: Same objection.
4	(Exhibit 21 marked).	4	A. Yeah, I don't know. I, I think it
5	Q. Who is Maureen Emlet?	5	depends.
6	A. Maureen Emlet is a retired Southwest	6	Q. What did you do to prepare for this
7	Airlines employee.	7	deposition?
8	Q. Okay. So I'm showing you a document	8	A. I didn't do anything.
9	that's been marked as, as Trial Exhibit 21. And	9	Q. Did you meet with anyone?
10	this is Page SWA006351. Do you recognize this	10	A. I met with Joey and Chris.
11	e-mail?	11	Q. Joey is Mr. Ma Mammone?
12	A. No.	12	A. That's correct.
13	Q. Do you believe you ever received this	13	Q. And who is Chris, Maberry?
14	e-mail?	14	A. Chris Maberry.
15	A. No.	15	Q. Okay. And he's Southwest's in-house
16	Q. Have you ever received e-mails such as	16	counsel?
17	this about individual flight attendant comments	17	A. That's correct.
18	made on social media?	18	Q. Is that right?
19	A. Not that I remember.	19	MR. MAMMONE: Object to form.
20	Q. If someone said, said that you'd	20	Q. What did you review any documents?
21	discrim that, that, that they'd been	21	A. No.
22	discriminated against because of their religion,	22	Q. Okay. What's your home address?
23	what would you tell them to do?	23	A. 720 Moss Glen Drive, Prosper, Texas 75078.
24	MR. MAMMONE: Objection, calls for a	24	Q. We're going to trial in this case next
25	hypothetical.	25	week. Are you going to be in town for trial?
	Page 34		Page 36
1	You can answer.	1	
1	Tou can answer.		
	A I would refer them to amployee relations		A. No, I'm not.
2	A. I would refer them to employee relations.	2	Q. Where are you gonna be?
3	Q. Employee relations is who you would, you	2 3	<ul><li>Q. Where are you gonna be?</li><li>A. I'm gonna be in Jamaica.</li></ul>
3 4	Q. Employee relations is who you would, you would refer them to, right? Not, not, not anyone	2 3 4	<ul><li>Q. Where are you gonna be?</li><li>A. I'm gonna be in Jamaica.</li><li>Q. And when do you leave for Jamaica?</li></ul>
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	Page 37		Page 39
1	(Recess).	1	leadership and, and its membership one of the
2	THE VIDEOGRAPHER: We are back on the	2	reasons that the, that the collective that the
3	record with Clip 2 at 9:51.	3	tentative collective bargaining agreement wasn't
4	MR. HILL: Is Lisa back?	4	approved?
5	THE VIDEOGRAPHER: Oh, did you not	5	MR. MAMMONE: Objection, calls for
6	hear me go back on the record?	6	speculation.
7	THE REPORTER: I did, Lisa.	7	A. Yeah, I don't know.
8	THE VIDEOGRAPHER: Oh, okay. I have	8	Q. Did you feel like that after it wasn't
9	us back on the record with Clip 2 at 9:51.	9	approved that there was more discord between the,
10	Q. I'm gonna share another document with you.	10	the membership and the, and the union leadership?
11	This is also a part of Exhibit 21 that we looked	11	A. No, I don't know.
12	at earlier. But it's a different e-mail.	12	Q. Okay. So when well, let me ask you
13	Do you recognize so this is	13	this, first of all. We took a break a minute ago.
14	Exhibit 21, Page 6551. Do you recognize this	14	Did you talk to anyone during the break?
15	e-mail, Mr. Conlon?	15	A. I talked to Joey Mammone.
16	A. No, I don't remember it.	16	Q. You talked to Sou Southwest's lawyer.
17	Q. Is that your e-mail I'm sorry, is that	17	And what did you say to Mr. Mammone?
18	your name in the cc?	18	MR. MAMMONE: Objection, pri calls
19	A. Yes.	19	for pri privileged communications.
20	Q. And a number of these names that are in	20	Do not answer.
21	the To are a part of that negotiating team that	21	MR. HILL: That's not privileged under
22	we, that we identified before, aren't they?	22	Hall during a deposition.
23	A. I'm sorry, could you say again? In the To	23	Q. And did he say anything to you?
24	field?	24	MR. MAMMONE: Objection, calls for
25	Q. A num yeah, a number of the names that	25	privileged communications.
	Q. 11 ham year, a number of the names that		privileged communications.
	Dago 20		T 40
	Page 38		Page 40
1	are in the To are a part of that negotiating team;	1	Do not answer.
1 2		1 2	
	are in the To are a part of that negotiating team; is that right?  A. That's correct.		Do not answer. Q. When there's a recall I'm sorry, when there was a recall, did that affect Southwest
2	are in the To are a part of that negotiating team; is that right?	2	Do not answer. Q. When there's a recall I'm sorry, when
2	are in the To are a part of that negotiating team; is that right?  A. That's correct.  Q. Now, this e-mail says that informs you that there are pickets that are going on at the	2 3	Do not answer. Q. When there's a recall I'm sorry, when there was a recall, did that affect Southwest
2 3 4	are in the To are a part of that negotiating team; is that right?  A. That's correct.  Q. Now, this e-mail says that informs you that there are pickets that are going on at the union office the following day having posters that	2 3 4	Do not answer.  Q. When there's a recall I'm sorry, when there was a recall, did that affect Southwest financially at all?  MR. MAMMONE: Objection, calls for speculation. Incomplete hypothetical.
2 3 4 5	are in the To are a part of that negotiating team; is that right?  A. That's correct.  Q. Now, this e-mail says that informs you that there are pickets that are going on at the union office the following day having posters that say Audrey Must Go and Missing.	2 3 4 5	Do not answer.  Q. When there's a recall I'm sorry, when there was a recall, did that affect Southwest financially at all?  MR. MAMMONE: Objection, calls for
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## Page 41 Page 43 1 tentative agreement was rejected, you went back 1 operations, right? 2 and you renegotiated and you put different terms 2 A. That's correct. 3 into a new tentative agreement; is that right? 3 MR. MAMMONE: Objection, vague. 4 A. That's correct. 4 Q. Now, this --5 Q. And a -- and after the 87/13 rejection of 5 THE REPORTER: I'm sorry, what was 6 the first one, what happened with the second one? 6 that? 7 7 A. It was ratified. Q. This is Trial Exhibit 139. 8 8 Q. Do you recall what the vote was? THE REPORTER: I'm sorry, no. 9 A. No. 9 Mr. Mammone, what did you say? 10 10 MR. MAMMONE: Objection, vague. Q. And, and is your contention there was 11 nothing more favorable about that second tentative 11 THE REPORTER: Thank you. 12 agreement for the flight attendants than what was 12 Q. Yeah, the -- this, this, this is the 13 in the first one that they rejected? 13 annual report for 2021 for Southwest. And it says MR. MAMMONE: Objection, vague. 14 14 that they had a net profit of 977 million. Is 15 15 A. Yeah, I don't remember all the specific that consistent with your understanding of how 16 terms. 16 much net profit Southwest made in, in 2021, in, in 17 Q. Do you remember it -- whether there were 17 the year 2021? 18 any specific terms that were more favorable for 18 A. I have no idea. 19 the flight attendants? 19 Q. Okay. 20 MR. MAMMONE: Same objection. 20 MR. HILL: Okay. I don't have 21 A. Off the top of my head, I, I don't. 21 anything further. 22 Q. So is it your contention that the flight 22 MR. MAMMONE: We have no questions for 23 attendants rejected the first one and then 23 the witness. Southwest has no questions for the 24 approved the second one, and, and you don't have 24 25 any good reason to figure out why there might have 2.5 MR. GREENFIELD: The union has a few Page 42 Page 44 1 1 been a difference in their, in their views on brief questions. 2 2 those things? **EXAMINATION** 3 3 A. Well, they preferred the second one BY MR. GREENFIELD: 4 4 because they ratified it. Q. Are you ready to proceed? 5 Q. The, the -- oh, they -- I'm sorry, I, I 5 MR. HILL: I am. missed your answer there. They preferred the 6 Q. Okay. Mr. Conlon, can you hear me? 6 7 7 second one because they ratified it, right, is A. Yeah, I've got you, Adam. 8 what -- is that -- did I understand you to say 8 Q. Oh, okay. My name is Adam Greenfield, and 9 9 I'm one of the attorneys here on behalf of the that correctly? 10 10 A. Correct. That's what I said. union. Q. Okay. And so what you're telling me is 11 11 Do you understand who I am and whom I 12 that, at least in their view, there were some 12 represent? 13 terms that were more favorable to them than the 13 A. Yes, I do. 14 previous agreement? 14 Q. Okay. To give you a little bit of 15 MR. MAMMONE: Objection, asked and 15 background on this case, Charlene Carter is 16 alleging that in this lawsuit that the company and 16 answered. 17 A. Not necessarily. 17 the union worked together to get her fired. Do 18 Q. I'm gonna show you a document that's been 18 you understand that? 19 labeled as Trial Exhibit 138. 19 A. I understand what you just told me. 20 20 (Exhibit 138 marked). Q. Okay. Very good. 21 21 Q. Do you ever look at Southwest's securities Did you personally ever work with 22 anyone at the union to get Ms. Carter fired? 22 filings? 23 23 A. Not regularly. A. No. 24 Q. Are you aware of anyone at Southwest 24 Q. But you're, you're aware of Southwest's Airlines that worked with the union to get general performance in terms of its operating --25 25

	Page 45		Page 47
1	Ms. Carter fired?	1	THE REPORTER: And does anyone want to
2	A. No.	2	purchase a copy?
3	Q. Okay. I'd like to briefly discuss the	3	MR. GREENFIELD: Yes, please.
4	collective bargaining negotiations that were	4	MR. CLOUTMAN: The union does. One
5	mentioned earlier. Is that all right?	5	condensed copy.
6	A. Sure.	6	MR. MAMMONE: Southwest will take a
7	Q. Okay. During negotiations is it fair to	7	copy as well.
8	say that Southwest Airlines was trying to get the	8	THE REPORTER: All right. Thanks,
9	best deal it could for the company; is that	9	everyone.
10	correct?	10	(Deposition concluded at 10:02 a.m.)
11	A. That's correct.	11	(Beposition concluded at 10.02 a.m.)
12	Q. And fair to say that the union was trying	12	
13	to negotiate the best deal they could do for their	13	
14	constituents; is that correct?	14	
15	A. Yes.	15	
16	Q. And were those negotiations ever	16	
17	contentious?	17	
18	A. There were moments.	18	
_		19	
19	Q. Moments of conflict?	20	
20	A. Disagreement.		
21	Q. Disagreement?	21 22	
22	Do you ever remember anyone raising		
23	their voices or yelling during those negotiations?	23	
24	A. Not specifically.	24	
25	Q. Okay. And if I remember correctly, you	25	
	Page 46		Page 48
1		1	Page 48 CHANGES AND SIGNATURE
1 2	Page 46 stated you didn't have an opinion on who was the union's negotiating team, correct, or who was on	1 2	
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1 .		1 IN THE UNITED STATES DISTRIC	
2 -	A DDDVD AV GOVE OV 1	FOR THE NORTHERN DISTRICT ( 2 DALLAS DIVISION	OF TEXAS
3 4 (	I, BRENDAN CONLON, have read the foregoing deposition and hereby affix my signature that same	3 CHARLENE CARTER, )	
	is true and correct, except as noted above.	) 4 Plaintiff, )	
6	, , , , , , , , , , , , , , , , , , , ,	)	
7		5 VS. ( ) CIVIL ACTION	
8 9		6 ) NO.: 3:17-cv-02278-X	
9		SOUTHWEST AIRLINES CO., ) 7 TRANSPORT WORKERS UNION )	
10	BRENDAN CONLON	OF AMERICA, LOCAL 556, )	
11		8 ) Defendants. )	
12 13		9	
	THE STATE OF)	10 REPORTER'S CERTIFICATION 11 DEPOSITION OF BRENDAN CO	NLON
	COUNTY OF)	12 JUNE 28, 2022	
16		<ul><li>13</li><li>14 I, Melody A. Monk, Certified Shorthand</li></ul>	
17	Before me,, on	15 Reporter in and for the State of Texas, here	by
	this day personally appeared BRENDAN CONLON, known	<ul><li>16 certify to the following:</li><li>17 That the witness, BRENDAN CONLON</li></ul>	was duly
	to me (or proved to me under oath or through  (description of	sworn by the officer and that the transcript	
-	identity card or other document)) to be the person	the oral deposition is a true record of the testimony given by the witness:	
	whose name is subscribed to the foregoing	<ul><li>testimony given by the witness;</li><li>That the deposition transcript was submi</li></ul>	tted
23 i	instrument and acknowledged to me that they	on July 1, 2022 to the witness or to the attor	
	executed the same for the purposes and	for the witness for examination, signature a return to me by August 1, 2022;	na
25 (	consideration therein expressed.	That the amount of time used by each par	rty at
	Page 50		Page 52
1	Given under my hand and seal of office	1 the deposition is as follows:	
2	this day of,	2 MATTHEW D. HILL00 HOUR(S):54 MINUT ADAM S. GREENFIELD00 HOUR(S):03 MIN	
3	·	3	(C1E(3)
4 5		That pursuant to information given to the deposition officer at the time said testimony was	
6		6 taken, the following includes counsel for all parties of record:	
	NOTARY PUBLIC IN AND FOR	8 FOR THE PLAINTIFF:	
7	THE STATE OF	9 MATTHEW D. HILL Pryor & Bruce	
8	COMMISSION EXPIRES:	10 302 North San Jacinto Rockwall, Texas 75087	
9		11 972.771.3933	
10		Mhill@pryorandbruce.com	
11		MATTHEW B. GILLIAM 13 National Right to Work Legal Defense	
12 13		Foundation, Inc.	
14		14 8001 Braddock Road, Suite 600 Springfield, Virginia 22160	
15		15 703.321.8510 Mbg@nrtw.org	
16		16	ES CO :
17 18		18 JOSEPH MAMMONE	Lo CO
19		Reed Smith 19 2850 North Harwood Street	
20		Suite 1500	
21		Dallas, Texas 75201 Jmammone@reedsmith.com	
22 23		21 22	
24		23 24	
25		41	
23		25	

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1	FOR THE DEFENDANT TRANSPORT WORKE	ERS UNION OF
2	AMERICA:	
3	EDWARD B. CLOUTMAN, III Law Offices of Edward Cloutman III	
	3301 Elm Street	
4	Dallas, Texas 75226 214.232.9015	
5	Ecloutman@lawoffices.email	
6	ADAM S. GREENFIELD	
7	Cloutman & Greenfield, PLLC	
8	3301 Elm Street Dallas, Texas 75226	
9	Agreenfield@candglegal.com	
10	That \$ is the deposition officer's	
11	charges to the Plaintiff for preparing the	
12 13	original deposition transcript and any copies of exhibits;	
14	I further certify that I am neither counsel	
15 16	for, related to, nor employed by any of the parties or attorneys in the action in which this	
17	proceeding was taken, and further that I am not	
18 19	financially or otherwise interested in the outcome of the action.	
20	Certified to by me this 29th day of June,	
21 22	2022.	
23		
24	Melody A. Monk, RPR	
25	Texas CSR No. 3613	
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